



Dr. John Joseph  
Chairman

भारत सरकार  
GOVERNMENT OF INDIA  
वित्त मंत्रालय/राजस्व विभाग  
MINISTRY OF FINANCE / DEPARTMENT OF REVENUE  
केन्द्रीय अप्रत्यक्ष कर एवं सीमा शुल्क बोर्ड  
CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS  
नार्थ ब्लॉक, नई दिल्ली-110 001  
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Dear Colleague

The WCO is dedicating 2020 to the contribution of Customs towards a sustainable future where social, economic, health and environmental needs are at the heart of our actions with the slogan "Customs fostering Sustainability for People, Prosperity and the Planet". Indian Customs can showcase many initiatives taken on this theme during the celebrations of International Customs Day on January 27, 2020. I also encourage young officers to come out with articles, publications or papers on Ease of Doing Business measures taken at ground level as part of Customs Day celebrations.

Ease of Doing Business has always been our prerogative and major leaps in recent past in "Trading Across Borders" rankings of EODB survey is a proof of good work being done in this direction. In this regard it is desired that import clearances of goods under chapter heading 8708 coming from South Korea and all exports under Chapter 85 going to USA should be daily monitored.

The department is making very good cases of GST evasion making full use of data analytics and mining. The facility of blocking Input Tax Credit which is an effective tool should be optimally used to block ineligible credit and ensure maximum compliance. Field formations up to range level should also keep track of revenue and ensure maximum filings as due date for December returns is approaching in this week.

One area of concern is the pending IGST refunds where scrolls are suspended even though NOCs have been issued by GST formations. On review of data it is seen that NOCs dating back to September 2019 are still pending which needs urgent attention. Also, investigations should be expedited for those cases where it is still pending and taken to logical conclusion.

India would be celebrating the 71st Republic Day this week and CBIC has a crucial role in nation building. Apart from the crucial role of revenue collection, it is our duty to ensure Swachh Bharat and non-usage of single use plastic in our offices.

With warm regards,

Yours sincerely,

  
( Dr. John Joseph )

To,

All Officers and Staff of the Central Board of Indirect Taxes & Customs.

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